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MADANI –

Civil Society Support Initiative

Quarterly Performance Report

Quarter 1 of Fiscal Year 2023

October 1 to December 31, 2022

1. EXECUTIVE SUMMARY

[...]

MADANI LPs are undertaking funding diversification activities to build their financial and strategic autonomy from donor-funded projects. During Q1, 14 LPs diversified their funding, including five LPs that signed new small-scale procurement contracts with government counterparts. With their new confidence and skills from mobilizing funding for local solutions, several more mature LPs are also seeking to shift from exclusively project-based funding to a focus on opportunities that would generate core funding to sustain and grow their organizations (see page xx for more details).

MADANI LPs and Learning Forum members monitored community-based interventions on service delivery issues in their selected thematic areas. After having implemented the selected local solutions and having provided policy recommendations in FY22, LPs are now focusing mainly on the proper implementation of the innovations. During Q1, MADANI partners submitted three new thematic policy documents with recommendations to their LGs on community-level public services (Baruru), prevention of child marriage (Pangkep) and inclusive education (Singkawang) (see Table 3 on page xx for details). Four targeted LGs issued policies in Q1 related to the relevant thematic issues that address the recommendations (see Table 4 on page xx).

Through MADANI's collaborative governance approach, local CSO partners deepened collaboration with LG officials and private sector representatives, making them more responsive to citizen and CSO needs. During Q1, LPs organized a total of 131 Learning Forum meetings in the six MADANI provinces, bringing together 2,401 participants, including 233 government officials and 11 private sector representatives (see page xx for details). As a result, in several districts with more advanced collaboration (Baruru, Bogor, Jember, Madiun, Serang, Sumedang and Tasikmalaya), LG agencies are adopting and implementing MADANI approaches, such as the organizational development training program, the Organizational Performance Index (OPI) capacity assessment and new digital CSO databases that will assist government officials in identifying the CSOs best fit for purpose, allowing them to respond more accurately to community needs. LG officials are also providing additional funding for the replication of local solutions in additional locations and providing procurement contracts to CSOs (page xx), as well as adopting LP policy recommendations into government policies (page xx).

New forms of citizen engagement are emerging via volunteering and the formation of community cadres. LPs and Learning Forums increasingly expanded their scope to involve community members and volunteers in the implementation of local solutions. For example, health cadres were used to ensure that low-income women have access to health care (in Bulukumba, Pangkep and Sukabumi — see Box 3 on page xx for the latter). This practice has two benefits: it improves the reach and quality of community-level services, and it revitalizes the ways that citizens can engage in improving their community.

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Box 2). MADANI CSO partners put public pressure on the government to respond to citizens' demands by carrying out evidence-based advocacy that leverages the data the LPs collected through their previous social accountability actions. Interactions with communities continued through the implementation and monitoring of the local solutions and through establishing Citizen Forums (*Forum Warga*) to improve service delivery, MCH, solid-waste management, inclusivity in schools and community-based tolerance.

A. Policy recommendations on accountability, tolerance and the civic enabling environment

During Q1, LPs and Learning Forum members continued to advocate community-based interventions for service delivery improvements in their selected thematic areas as well as lobby for an improved enabling environment for civil society. LPs provided three new policy recommendations with the aim of improving government accountability and promoting inclusive development. Table 3 below lists the thematic policy recommendations submitted by MADANI partners during Q1. Recommendations during Q1 relate to inclusive education (Singkawang), community-level public services (Barru) and prevention of child marriage (Pangkep).

[...]

B. Public service improvements

MADANI's combination of generating evidence for policy advocacy and piloting in real-time the local development solutions at the community and frontline levels has led to changes in the LGs' perception of the value of CSOs, prompting them to respond positively to civil society's ideas and priorities. It has taken time to get there, but after two years, MADANI partners and citizens are now benefiting from real changes in their hometowns. As a result of these civil society accountability and advocacy interventions, partners report improvements in service delivery, increasing access to public services among various vulnerable groups, and emerging improvements in the quality of care. Such quality of care improvements included adding a hotline for victims of domestic violence (Klaten), providing better outreach and education on reproductive health (Pangkep), providing counseling to improve the mental well-being of pregnant women staff (Garut) and encouraging public schools to make it easier for children with disabilities to access them (Tangerang). See Box 3 below for some notable examples of these improvements during Q1. In more advanced districts, these improvements are now institutionalized in new SOPs for frontline agencies and scaled out to other agencies.

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2. GENDER EQUALITY AND SOCIAL INCLUSION

During Q1, MADANI continued to strengthen GESI mainstreaming in LP program design, internalization of GESI considerations within the organizations and promotion of the civic participation of women, youth and PWD, empowering them to advocate gender equity. With support from WRI, MADANI provided two training sessions: one on advocating gender mainstreaming and another on facilitation and leadership skills for gender mainstreaming. The sessions were provided to 33 LPs and Learning Forum members through the Women Leadership Program (see Activity 1.2.3).

As a result of MADANI's TA, five LPs in Jember, Madiun, Serang, Surakarta and Wonosobo applied their new GESI knowledge and skills to the thematic issue and local solution activities, such as advocating Women and Children Friendly Villages (Banten and Serang), a workshop to promote the participation of women in budgeting in Surakarta (Central Java), a seminar on the voice of women in fighting for equality and protection in Wonosobo (Central Java), a field study and best practice sharing on gender justice and opportunities for community advocacy in Jember (East Java), and mainstreaming GESI into the service standards of small-scale enterprises in Madiun (East Java).

MADANI's three GESI consultants continued to assist LPs in integrating GESI mainstreaming into human resources, finance, procurement SOPs, strategic plans, and MEL plans and ensuring that the local solutions are sensitive to gender, PWD and youth concerns. MADANI's GESI Task Force conducted data analysis of the GESI assessments conducted by the GESI consultants in Q3 FY22 that aimed to measure the results of the GESI TA and its implementation among the 32 LPs (see Annex 5).

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3. COLLABORATION WITH OTHER USAID PROJECTS

During Q1 FY23, MADANI's collaborative focus and co-location with other USAID projects led to the sharing of expertise, knowledge and resources, which contributed to more effective program implementation and maximized U.S. government investments in Indonesia. MADANI provided support in creating demand-side pressure and citizen inputs to match other projects' supply-side work on technical reforms.

USAID MEDIA: Media Empowerment for Democratic Integrity and Accountability

MADANI continues to collaborate with USAID MEDIA in South Sulawesi (Luwu Utara) and East Java (Jember). During the reporting period, the LP and Learning Forum in Jember discussed extending their agreement with USAID MEDIA for FY23. While waiting for the approval of the agreement extension, GPP Jember is preparing for the Citizen Journalism Refresher Training, which will be held in Q2.

USAID ERAT: Local Governance Enabling Environment Initiative

MADANI co-locates with the USAID Local Governance Enabling Environment (ERAT) initiative in eight districts in four provinces: Banten (Kota Tangerang and Lebak), East Java (Sumenep), South Sulawesi (Barru, Luwu Utara and Makassar) and West Kalimantan (Sambas and Sintang). The projects continue to strengthen their collaboration.

In *Banten*, MADANI and ERAT are overseeing the improvement of inclusive public services for vulnerable groups, optimizing feedback and complaint-handling mechanisms for vulnerable communities, strengthening collaborative monitoring between LGs and frontline agencies using the Community Score Card, and piloting inclusive planning and budgeting by involving vulnerable groups in *Musrenbang* development planning.

In *South Sulawesi*, MADANI and ERAT collaborate in Makassar on the issue of preventing and handling children out of school. In Q1, they contributed to drafting the Mayoral Decree on the Handling of Children Out of School through participation in a working group. The Decree was signed by the Mayor in December 2022. In Barru, MADANI and ERAT collaborated in drafting a Bupati Regulation on implementing District Regulation No. 3/2016 concerning corporate social and environmental responsibility, addressing stunting issues and involving MADANI LPs in ERAT activities as resource persons. In Luwu Utara, MADANI and ERAT continue to collaborate with the DHO in addressing stunting by implementing a new Healthy Young Women community program. Partners are also supporting a Childhood Marriage Prevention Program and advocating strengthening the role of District Information Officers. At the provincial level, MADANI and ERAT are involved in the team to prepare the Provincial Regional Development Plan 2024–2029.

In *East Java*, MADANI, ERAT, Momentum Private Healthcare Delivery (MPHD) and USAID Indonesia Urban Water, Sanitation and Hygiene initiative in Tangguh are coordinating and waiting for a response from the provincial government to conduct a courtesy visit to the Governor and U.S. Consulate General in mid-January 2023. MADANI and ERAT are also planning to review CSR regulations with Lakpesdam NU and its Learning Forum in Q2.

In *West Kalimantan*, MADANI and ERAT conducted joint advocacy at the provincial level for the involvement of CSOs in public consultations related to the Regional Development Plan for 2024–2026. There is no collaboration in Sambas and Sintang due to a lack of ERAT district coordinators.

HFA: Health Financing Activity

HFA is a USAID-funded project that aims to enable health-related government agencies, civil society, media, academic intuitions, organizations and individuals to engage, generate and use evidence without external assistance and contribute toward the goal of financially sustainable, universal health coverage.

In September 2022, HFA and MADANI's LPs in Boyolali, Brebes, Klaten, Malang and Wonosobo signed an MOU with Regional Agency for Development Planning (*Badan*

Perencanaan Pembangunan Daerah, Bappeda), the DHO and BPJS. In Q1, HFA conducted kickoff meetings in Boyolali, Brebes, Klaten, Malang and Wonosobo, followed by a workshop on CSOs' capacity development to understand the specifications of BPJS benefits, procedures and payment mechanisms to access maternal and neonatal health services starting from pregnancy, through childbirth, to the postpartum period. Partners also developed a community financing strategy to contribute to reducing personal expenses for MCH services, and finalized a Follow-up Maternal and Neonatal Health Funding Strategy Plan at the district level. In October, HFA and MADANI signed agreements to collaborate with LGs in five districts in Central and East Java on CSO capacity strengthening in health financing. MADANI CSO partners will strengthen the involvement of CSOs and beneficiaries in health financing, including strengthening their capacity to conduct budget advocacy to increase public access to MCH financing.

MPHD: Momentum Private Healthcare Delivery

MPHD and MADANI co-locate in Malang (East Java), South Sulawesi (Bulukumba) and Tangerang district (Banten). In Bulukumba, MADANI LP held regular joint coordination with the Health Office, Technical Team and the MCH Working Group, advocating the results of the social autopsy and its recommendations on MCH policies. These recommendations included advocating the use of regional budgets; training on social autopsy instruments, facilitation techniques and guidelines; and finalization of the facilitator handbook. The LP also continued to disseminate the results of the social autopsy on social causes of the death of mother and newborn. The first social autopsy with the Bulukumba LG took place in September 2022. In Tangerang district, MADANI LP and MPHD continue to advocate the revision of the MCH Emergency Service Regulation and are working together in organizing Community Score Cards in private hospitals.

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